



CENTRAL TEXAS COUNCIL OF GOVERNMENTS  
CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

**Central Texas Emergency Communications District Board Meeting**

2180 North Main Street, Belton, Texas

October 23, 2025

**Hybrid Meeting: 1:00 PM**

**MEETING MINUTES:**

The October 23, 2025, Central Texas Council of Governments Emergency Communications District Board Meeting was called to order by the Councilman Jose Segarra, City of Killeen, President at 1:09 P.M.

**Executive Committee Officers in Attendance:**

President	Councilman Jose Segarra	Councilmember
1 <sup>st</sup> Vice President	Commissioner Russell Schneider	Precinct 1, Bell County
2 <sup>nd</sup> Vice President	City Manager Ryan Haverlah	City of Copperas Cove
Secretary/Treasurer	Judge Jody Fauley	San Saba County
Parliamentarian	Commissioner Bobby Whitson	Precinct 2, Bell County

**Executive Committee Members in Attendance:**

Mayor Michael Blomquist, City of Harker Heights	Martha Tyroch, General Land Office	Keith Sledd, Heart of Texas Defense Alliance
Mayor Nathan Fuchs, City of Cameron	Mayor Debbie Nash-King, City Of Killeen*	Judge Roger Miller, Coryell County
Commissioner Kyle Matthews, Coryell County	Judge Jett Johnson, Mills County	City Manager Ricky Tow, City of Cameron
Mayor Dan Yancey, City of Copperas Cove	City Manager Brad Hunt, City of Gatesville	

**CTCOG Staff Members and Guests in Attendance:**

Jim Reed, CTCOG	Sue Jordan, CTCOG	Jesse Cathell, CTCOG
George Losoya, CTCOG	Michael Irvine, CTCOG	Jerrica Mendoza, CTCOG
Vorakarn Saipornchai, CTCOG	Louis LeDoux, WFCT	Ashlynn Uschek, CTCOG
Kylee Young, CTCOG	Anita Janke, CTCOG*	Hank Roraback
Jesse Hennage, CTCOG	Uryan Nelson, CTCOG	Michael Parks, CTCOG
Helen Hill Yancey, CTCOG	George Losoya, CTCOG	

\*Online Attendance

**Oath of Office**

No Oath of Office was administered.

**Public Comment**

There was no Public Comment.

**Consent Agenda**

A motion was made by Commissioner Russell Schneider, Bell County, to accept the Consent Agenda, which included the September 25, 2025 Meeting Minutes and Financial Report. Commissioner Bobby Whitson, Bell County, seconded the motion. All were in favor; none opposed.

**Reports**

**Historical Funding Report:** Jim Reed, AICP, Executive Director of CTCOG, reviewed the historical funding trends with the committee, highlighting how reimbursement rates have fluctuated between 56% and over 100% during the past two decades. These variations were influenced by factors such as federal and state fund infusions, drawdowns of accumulated fund balances (Fund 50/50), state appropriations, and mandated state cuts. The Central Texas region has historically averaged 76% of its designated funding, receiving approximately \$0.38 of the \$0.50 service fee. The FY26/27 CSEC allocation would have totaled around \$6 million; however, after adjusting for temporary funding factors, the actual allocation would have been closer to \$4.8

million, or 84% of the designated funding (\$0.42 of \$0.50). Applying that same average to the current generated service fee would have resulted in an allocation of approximately \$5.8 million instead of \$7 million.

**Status Report:** Jim Reed, AICP, Executive Director of CTCOG, provided the status report, noting that 9-1-1 call volume increased by 11% month over month, totaling 23,349 calls, with the majority originating from the Bell County Communications Center (BCC). There were also 166 texts to 9-1-1 messages. The BCC and Fort Hood text to 9-1-1 data was unavailable due to a Motorola system issue. In July 2025, GIS address requests totaled 151, with the highest numbers from Milam County (89), followed by Bell County (31), Lampasas County (11), Hamilton County (10), Coryell County (5), Mills County (3), and San Saba County (2). Several projects are currently underway across the region, including Bell County's migration of NGCS to Palo Alto firewalls expected to conclude in late October. The City of Copperas Cove completed console and flooring replacements in September 2025, while Fort Hood is updating its phone system with AT&T IP Flex and completing a front-room equipment refresh by October 2025. The City of Gatesville continues to track progress on its new law enforcement center, and San Saba County is preparing for relocation due to environmental concerns at the old jail facility. Additionally, all regions are in the process of replacing routers, and during September and October, a few outages were reported across PSAP locations. A board member recommended exploring potential solutions to prevent future outages rather than solely reporting them. 9-1-1 staff actively participated in public education efforts, attending the Bell County Senior Expo as well as National Night Out events at Fort Hood and Lometa. Materials were provided for the Harker Heights Fire Department Open House, additional National Night Out events, Fire Safety programs, and Fall Festivals.

**Performance Measures:** Jim Reed, AICP, Executive Director of CTCOG, reported that overall performance measures improved compared to last month, with most areas performing in the green and only GIS & Addressing Accuracy remaining in yellow. The percentage of calls answered within 15 seconds increased from 88% in August to 93% in September, exceeding the goal of 90%. Calls answered within 20 seconds also improved, rising from 93% in August to 96% in September, surpassing the target of 95%. The only category still slightly below the goal is Regional Percentage of Data Accuracy, which stands at 98.2% for September, just under the target of 99.5%.

**Data Integrity Report:** Jim Reed, AICP, Executive Director of CTCOG, reported improvements in GIS and Addressing Accuracy across several areas, including Belton, Harker Heights, and Killeen. Belton showed a significant increase, with accuracy rising from 82.50% in August to 92.71% in September. Harker Heights improved from 91.34% to 94.54%, while Killeen increased slightly from 99.76% to 99.93%. Despite these gains, Belton, Copperas Cove, and Harker Heights remain below the target goal of 99.5%.

**Executive Director Report:** Jim Reed, AICP, Executive Director of CTCOG, provided an update on the Texas 9-1-1 Alliance meeting attended in October and noted that some staff members will participate in the next meeting scheduled for November. Mr. Reed also advised the board to recognize the distinction between Emergency Communication Districts (ECDs) and Emergency Services Districts (ESDs), highlighting that ESDs are pursuing initiatives to absorb additional sales tax authority in rural areas for emergency services, rather than taxing as an emergency services district. The next ECD board meeting is scheduled for February, during which the board will have the opportunity to vote on whether meetings should be held monthly or quarterly.

**Adjourn**

The meeting was adjourned at 01:30 P.M. by Councilman Jose Segarra, President.

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Councilman Jose Segarra, President

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Judge Jody Fauley, Secretary/Treasurer