



CENTRAL TEXAS

EMERGENCY

COMMUNICATIONS DISTRICT

BOARD MEETING

FEBRUARY 26, 2026



AGENDA

AGENDA

1. Welcome.....Commissioner, Russell Schneider, President
2. Call to Order.....Commissioner, Russell Schneider, President
3. Oath of Office.....Jim Reed, AICP, Executive Director
4. Opportunity for Public Comment

CONSENT AGENDA

5. Minutes: October 2025
6. Financial Report

ACTION ITEM

7. **02-26-ECD001** a Proclamation Honoring the Unwavering Dedication of Public Safety Telecommunicators and Declaring April 12-18, 2026, as National Public Safety Telecommunicators Week in the Central Texas Emergency Communications District

REPORTS

8. Status Report..... Jim Reed, AICP, Executive Director, CTCOG
9. Performance Measures..... Jim Reed, AICP, Executive Director, CTCOG
10. Data Integrity Report..... Jim Reed, AICP, Executive Director, CTCOG
11. Call Routing System.....Alissa Bright,9-1-1 Program Coordinator CTECD/CTCOG
12. 9-1-1 Alliance.....Jim Reed, AICP, Executive Director, CTCOG

ADJOURN

MEETING MINUTES

October 23, 2025

MEETING MINUTES:

The October 23, 2025, Central Texas Council of Governments Emergency Communications District Board Meeting was called to order by the Councilman Jose Segarra, City of Killeen, President at 1:09 P.M.

Executive Committee Officers in Attendance:

President	Councilman Jose Segarra	Councilmember
1 st Vice President	Commissioner Russell Schneider	Precinct 1, Bell County
2 nd Vice President	City Manager Ryan Haverlah	City of Copperas Cove
Secretary/Treasurer	Judge Jody Fauley	San Saba County
Parliamentarian	Commissioner Bobby Whitson	Precinct 2, Bell County

Executive Committee Members in Attendance:

Mayor Michael Blomquist, City of Harker Heights	Martha Tyroch, General Land Office	Keith Sledd, Heart of Texas Defense Alliance
Mayor Nathan Fuchs, City of Cameron	Mayor Debbie Nash-King, City Of Killeen*	Judge Roger Miller, Coryell County
Commissioner Kyle Matthews, Coryell County	Judge Jett Johnson, Mills County	City Manager Ricky Tow, City of Cameron
Mayor Dan Yancey, City of Copperas Cove	City Manager Brad Hunt, City of Gatesville	

CTCOG Staff Members and Guests in Attendance:

Jim Reed, CTCOG	Sue Jordan, CTCOG	Jesse Cathell, CTCOG
George Losoya, CTCOG	Michael Irvine, CTCOG	Jerrica Mendoza, CTCOG
Vorakarn Saipornchai, CTCOG	Louis LeDoux, WFCT	Ashlynn Uschek, CTCOG
Kylee Young, CTCOG	Anita Janke, CTCOG*	Hank Roraback
Jesse Hennage, CTCOG	Uryan Nelson, CTCOG	Michael Parks, CTCOG

*Online Attendance

Oath of Office

No Oath of Office was administered.

Public Comment

There was no Public Comment.

Consent Agenda

A motion was made by Commissioner Russell Schneider, Bell County, to accept the Consent Agenda, which included the September 25, 2025 Meeting Minutes and Financial Report. Commissioner Bobby Whitson, Bell County, seconded the motion. All were in favor; none opposed.

Reports

Historical Funding Report: Jim Reed, AICP, Executive Director of CTCOG, reviewed the historical funding trends with the committee, highlighting how reimbursement rates have fluctuated between 56% and over 100% during the past two decades. These variations were influenced by factors such as federal and state fund infusions, drawdowns of accumulated fund balances (Fund 50/50), state appropriations, and mandated state cuts. The Central Texas region has historically averaged 76% of its designated funding, receiving approximately \$0.38 of the \$0.50 service fee. The FY26/27 CSEC allocation would have totaled around \$6 million; however, after adjusting for temporary funding factors, the actual allocation would have been closer to \$4.8 million, or 84% of the designated funding (\$0.42 of \$0.50). Applying that same average to the current generated service fee would have resulted in an allocation of approximately \$5.8 million instead of \$7 million.

Status Report: Jim Reed, AICP, Executive Director of CTCOG, provided the status report, noting that 9-1-1 call volume increased by 11% month over month, totaling 23,349 calls, with the majority originating from the Bell County Communications Center (BCC). There were also 166 texts to 9-1-1 messages. The BCC and Fort Hood text to 9-1-1 data was unavailable due to a Motorola system issue. In July 2025, GIS address requests totaled 151, with the highest numbers from Milam County (89), followed by Bell County (31), Lampasas County (11), Hamilton County (10), Coryell County (5), Mills County (3), and San Saba County (2). Several projects are

currently underway across the region, including Bell County's migration of NGCS to Palo Alto firewalls expected to conclude in late October. The City of Copperas Cove completed console and flooring replacements in September 2025, while Fort Hood is updating its phone system with AT&T IP Flex and completing a front-room equipment refresh by October 2025. The City of Gatesville continues to track progress on its new law enforcement center, and San Saba County is preparing for relocation due to environmental concerns at the old jail facility. Additionally, all regions are in the process of replacing routers, and during September and October, a few outages were reported across PSAP locations. A board member recommended exploring potential solutions to prevent future outages rather than solely reporting them. 9-1-1 staff actively participated in public education efforts, attending the Bell County Senior Expo as well as National Night Out events at Fort Hood and Lometa. Materials were provided for the Harker Heights Fire Department Open House, additional National Night Out events, Fire Safety programs, and Fall Festivals.

Performance Measures: Jim Reed, AICP, Executive Director of CTCOG, reported that overall performance measures improved compared to last month, with most areas performing in the green and only GIS & Addressing Accuracy remaining in yellow. The percentage of calls answered within 15 seconds increased from 88% in August to 93% in September, exceeding the goal of 90%. Calls answered within 20 seconds also improved, rising from 93% in August to 96% in September, surpassing the target of 95%. The only category still slightly below the goal is Regional Percentage of Data Accuracy, which stands at 98.2% for September, just under the target of 99.5%.

Data Integrity Report: Jim Reed, AICP, Executive Director of CTCOG, reported improvements in GIS and Addressing Accuracy across several areas, including Belton, Harker Heights, and Killeen. Belton showed a significant increase, with accuracy rising from 82.50% in August to 92.71% in September. Harker Heights improved from 91.34% to 94.54%, while Killeen increased slightly from 99.76% to 99.93%. Despite these gains, Belton, Copperas Cove, and Harker Heights remain below the target goal of 99.5%.

Executive Director Report: Jim Reed, AICP, Executive Director of CTCOG, provided an update on the Texas 9-1-1 Alliance meeting attended in October and noted that some staff members will participate in the next meeting scheduled for November. Mr. Reed also advised the board to recognize the distinction between Emergency Communication Districts (ECDs) and Emergency Services Districts (ESDs), highlighting that ESDs are pursuing initiatives to absorb additional sales tax authority in rural areas for emergency services, rather than taxing as an emergency services district. The next ECD board meeting is scheduled for February, during which the board

sales tax authority in rural areas for emergency services, rather than taxing as an emergency services district. The next ECD board meeting is scheduled for February, during which the board will have the opportunity to vote on whether meetings should be held monthly or quarterly.

Adjourn

The meeting was adjourned at 01:30 P.M. by Councilman Jose Segarra, President.

Commissioner Russell Schneider, President

Commissioner Bobby Whitson,
Secretary/Treasurer

FINANCIAL REPORT

FINANCIAL STATUS REPORT		
FY 2026 as of 2/12/2026		
	FY Budget	Actual
REVENUES	\$ 2,916,667	\$ 1,101,493
EXPENDITURES		
PROGRAM		
Total Program	\$1,322,270	\$405,803
EQUIPMENT		
Total Equipment	\$120,000	\$0
PROGRAM SUPPORT		
Total Support	\$1,330,600	\$554,739
TOTAL EXPENDITURES	\$2,772,870	\$960,542
Surplus for Reserve to date	\$143,797	\$140,951

** 10 month budget (Sept-June)

*Prepaid from FY25

\$ 617,700

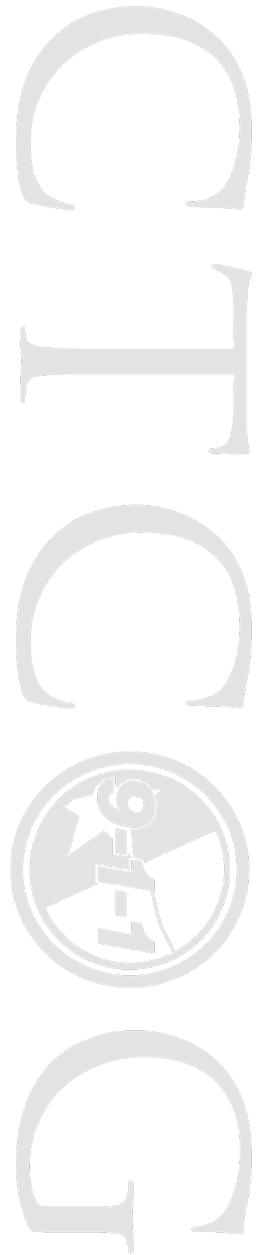
ACTION ITEM

02-26-ECD001

**PROCLAMATION HONORING
THE UNWAVERING DEDI-
CATION OF PUBLIC SAFETY
TELECOMMUNICATORS AND
DECLARING APRIL 12-18,
2026, AS NATIONAL PUBLIC
SAFETY**

**TELECOMMUNICATORS
WEEK IN THE CENTRAL
TEXAS EMERGENCY
COMMUNICATIONS
DISTRICT**

CENTRAL TEXAS COUNCIL OF GOVERNMENTS
EMERGENCY COMMUNICATIONS DISTRICT



MEETING DATE: 02/26/2026

AGENDA ITEM: Proclamation for National Public Safety Telecommunicators Week

GENERAL DESCRIPTION OF ITEM:

Approval of Proclamation Declaring April 12-18, 2026 as National Public Safety Telecommunicators Week in the Central Texas Emergency Communications District.

THIS ITEM REPRESENTS A:

- New Issue, project, or purchase
- Routine, regularly scheduled item
- Follow-up to a previously discussed item
- Special item requested by board member
- Other

PRIMARY CONTACT/STAFF MEMBER: Alissa Bright

BUDGETARY IMPACT:

Total Estimated cost: \$0

Source of Funds: N/A

Is this item already included in fiscal year budget? Yes No

Does this item represent a new expenditure? Yes No

Does this item represent a pass-through purchase? Yes No

If so, for what city/county/etc.?

PROCUREMENT:

Approval of Proclamation

ACTION REQUESTED:

Approval of Proclamation

BACK-UP DOCUMENTS ATTACHED:

Proclamation

BACK-UP DOCUMENTS NOT ATTACHED *(to be sent prior to meeting or will be a handout at the meeting):*

**PROCLAMATION HONORING THE UNWAVERING DEDICATION OF PUBLIC SAFETY
TELECOMMUNICATORS AND DECLARING APRIL 12-18, 2026, AS NATIONAL PUBLIC SAFETY
TELECOMMUNICATORS WEEK IN THE CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**

PROCLAMATION # 02-26-ECD001

WHEREAS, the Central Texas Emergency Communications District serves the citizens of Bell, Coryell, Hamilton, Lampasas, Milam, Mills, and San Saba counties; and

WHEREAS, the Central Texas Emergency Communications District is committed to fostering regional cooperation and ensuring the safety and well-being of our communities through strategic initiatives and public service support; and

WHEREAS, 9-1-1 telecommunicators serve as the vital lifeline between the public and emergency responders, demonstrating exceptional professionalism, skill, and dedication in their mission to safeguard lives and property; and

WHEREAS, these highly trained professionals—often referred to as the “unseen first responders”—work tirelessly behind the scenes, providing critical communication, swift decision-making, and life-saving guidance to those in distress; and

WHEREAS, the efficiency and effectiveness of law enforcement officers, firefighters, and emergency medical personnel are directly dependent upon the accuracy and diligence of 9-1-1 telecommunicators in gathering and relaying vital information under immense pressure; and

WHEREAS, their steadfast commitment to public safety, often under challenging and emotional circumstances, exemplifies selflessness, resilience, and an unwavering dedication to duty; and

WHEREAS, each April, we take time to recognize and express our profound gratitude to these extraordinary individuals for their invaluable contributions to our communities;

NOW, THEREFORE, BE IT PROCLAIMED by the Central Texas Emergency Communications District that April 12-18, 2026, is hereby declared National Public Safety Telecommunicators Week in the Central Texas Region. We encourage all citizens to join us in expressing our deepest appreciation for the indispensable service and dedication of 9-1-1 telecommunicators, who stand as the unseen guardians of public safety.

PASSED AND APPROVED this 26th day of February 2026, by the Central Texas Council of Governments Executive Committee.

Commissioner Russell Schneider, President

Commissioner Bobby Whitson, Secretary/Treasurer

CALL ROUTING SYSTEM

PRIMARY PSAP	ALTERNATE 1	ALTERNATE 2	ALTERNATE 3	FINAL
BCC	KPD (Backup)	Cove	Gatesville	BCC Admin Line (254) 933-5570
Fort Hood	BCC	Cove	Gatesville	Fort Hood Vesta Admin Line (254) 288-1024
KPD (Backup)	Cove	Gatesville	BCC Admin Line (254) 933-5570	
Cameron	Rockdale	BCC	Rockdale Vesta Admin Line (254) 605-0780	
Cove	Gatesville	Fort Hood	Lamparas County	Cove Vesta Admin Line (254) 542-7459
Gatesville	Cove	Fort Hood	Hamilton	Gatesville Vesta Admin Line (254) 865-5659
Hamilton	Mills	San Saba	Gatesville	Hamilton Vesta Admin Line (254) 386-5704
Lamparas County	Lamparas PD	Cove	Lamparas Co Vesta Admin Line (512) 564-1893	
Lamparas PD	Lamparas CO	Cove	Lamparas PD Vesta Admin Line (512) 564-1856	
Mills	San Saba	Lamparas CO	Hamilton	Mills Vesta Admin Line (325) 648-2260
Rockdale	Cameron	BCC	Rockdale Vesta Admin Line (512) 446-7866	
San Saba	Lamparas CO	Lamparas PD	Mills	San Saba Vesta Admin Line (325) 372-6157



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